



Member Ambassador Volunteer

The Kimel Family Centre for Brain Health and Wellness is the world's first research-based community centre dedicated to reducing dementia risk and examining the benefits of personalized brain health programming for people aged 50+.

As a Member Ambassador Volunteer, you will support the Program Manager by being a support person for members of Kimel Family Centre for Brain Health & Wellness (“Kimel Family Centre”). You will support the orientation, onboarding, and retention of new members with the goal of setting the gold standard for the overall member experience.

Responsibilities:

- Orientate and onboard new members.
- Ensure members understand the Kimel Family Centre Code of Conduct.
- Encourage members to participate in programming, and work to ensure member retention.
- Liaise with Lead Volunteer should there be members who are interested in volunteer opportunities.
- Assist the Program Manager with the design and execution of special events for members.
- Serve as an ambassador for the Links-2-Wellbeing program.
- Participate as a peer support in the SMART Goal Training sessions.

Skills:

- Strong organization skills with attention to detail.
- Excellent communication and interpersonal skills.
- Exceptional leadership and team-building skills.
- Ability to work independently with efficiency and accuracy.
- Additional languages are an asset.

Schedule:

The Member Ambassador Volunteer working hours will mainly be during the business week (Monday to Friday), but required work may also include weekends on occasion. Shifts are flexible but can vary anywhere from 1-4 hours (depending on availability) during the morning, afternoon, and/or evening.

There are a three (3) volunteer positions available in this role. Please note, only one volunteer will be scheduled to work at a time. This volunteer position allows for shifts to be on-call or scheduled, as well the responsibilities can be completed in-person or virtually.